Viz Ticker Release Notes

Version 4.2

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Antivirus

Vizrt does not recommend or test antivirus systems in combination with Vizrt products, as the use of such systems can potentially lead to performance losses. The decision for the use of antivirus software and thus the risk of impairments of the system is solely at the customer's own risk.

There are general best-practice solutions, these include setting the antivirus software to not scan the systems during operating hours and that the Vizrt components, as well as drives on which clips and data are stored, are excluded from their scans (as previously stated, these measures cannot be guaranteed).

Technical Support

For technical support and the latest news of upgrades, documentation, and related products, visit the Vizrt web site at www.vizrt.com.

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1 Viz Ticker 4.2.0

Release Date: 2025-01-30

These are the release notes for Viz Ticker version 4.2.0. This document describes the user-visible changes that have been made to the software since release 4.1.1.

1.1 WIBU Licensing

From Viz Ticker version 4.2.0, the product is under WIBU licensing and requires either a license server or license file to register as being fully licensed.

1.2 New Features

- Ticker Service is now a reimplemented 64-bit Windows service.

1.3 Improvements

- Custom buttons indicate their status by showing green if all custom logic states are true.
- Elements in carousel now have fixed height to remove visual resizing when selecting and deselecting elements.

1.4 Fixed Issues

- Viz Ticker Wizard component now supports Viz Engine 5.
- Branding of playing and selected elements use the classic color scheme again.
- System Tool no longer fails to delete a channel even if there is a lack of /sys/gpi node in the stored data structure. The data is also force-set when creating a new channel.
- When using an updated Media Sequencer, the Viz Ticker Feed no longer resets message count upon receiving an edited version of a message.

1.5 Changed Features

- Logging and storing of settings files are moved from user-specific log-location to *%ProgramData%/Vizrt/Viz Ticker/* with a sub-directory per component.

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1.6 Installation And Upgrading

Uninstall the previous version before upgrading to new version. Install each component where needed and follow the instructions as seen in the dialogs shown.

1.7 System Requirements

The Viz Ticker system consists of:

- Viz Ticker Client
- Viz Ticker Web Client
- Viz Ticker Wizard
- Viz Ticker System Tool
- Viz Ticker Feed
- Viz Ticker Service

The Viz Ticker system requires the following minimal software versions:

- Microsoft .NET Framework 4.8 or later
- Viz Engine 3.14 or later
- Graphic Hub 2.3.1 or later
- Graphic Hub REST 1.1 or later

Note: Graphic Hub REST 2.0 (or later) is required for the VTW image search functionality.

Note: Graphic Hub REST is only required if message templates are using tab-fields pointing to Graphic Hub resources or if using the VTW image search functionality with Graphic Hub as search provider storage.

- Media Sequencer 2.0 or later

Caution: Avoid using Media Sequencer 3.1.0 because of a known issue with the background scene reference in that version.

Operating systems that have reached their end-of-life cycle and are no longer officially supported by their manufacturers are not supported for use with Viz Ticker.

1.7.1 System Requirements for Viz Ticker OneBox

The Viz Ticker OneBox system requires the following versions of Viz Engine:

- 3.14.5 or above on the 3.x release line, or
- 4.3.0 or above on the 4.x release line, or
- 5.x.x or above on the 5.x release line.

If Viz Ticker OneBox is not enabled, see the requirements above.

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1.8 Documentation

Documentation for Viz Ticker is available at the Vizrt Documentation Center:

- Viz Ticker User Guide

1.9 Support

Support is available at the Vizrt Support Portal.

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